

WARRANTY



ALFA ovens are covered by a 24-month legal warranty against defects in conformity, at the expense of the retailer. Proper maintenance and correct use of the product can contribute to its longer lifespan.

For the legal warranty terms, please refer to the specific national regulations in force.

IT IS REQUIRED TO KEEP THE RECEIPT OR INVOICE AS PROOF OF PURCHASE TO SHOW TO THE RETAILER. WE RECOMMEND NOTING THE SERIAL NUMBER BELOW, WHICH CAN BE FOUND ON THE IDENTIFICATION LABEL LOCATED ON THE BACK OF THE PRODUCT.

For any warranty claims, please always contact your retailer.

Conditions for warranty exclusion:

Damage caused by the transporter if it is not immediately reported on the shipping document by noting "acceptance with reservation" at the time of receiving the product and contacting the seller for further clarification;

If the oven is not properly used and installed as described in this manual. If the oven has been tampered with in any way, whether intentionally or unintentionally, or altered from the condition it was in at the time of delivery;

If there is damage to the product due to obstruction of all smoke exit holes;

Failure to follow the instructions for proper maintenance and cleaning of the product as outlined in the manual;

Damage to the burner caused by cooking residues or damage in cases where the recommended fuel has not been used, such as not using liquid charcoal for barbecues, chemicals, or other fuels;

If components not produced or recommended by Alfa are used;

If the damage results from the use of chemicals inside or outside the oven. If the label located on the back of the product is removed, altered, or erased;

If there is normal wear and tear of the product due to consumer use;

Damage caused by exceeding the temperature indicated by the supplied pyrometer, beyond 500°C (950°F), due to improper use of wood fuel;

Possible oxidation points on the steel due to exposure to saline environments or proximity to the sea. Alfa specifies that possible oxidation is not due to quality defects in the product, but rather to the intrinsic chemical-physical characteristics of the steels when exposed for prolonged periods near saline environments;

Possible deterioration of the paint due to prolonged contact with flames;

Small imperfections on the surface of painted or aesthetic parts that do not affect the normal use of the product;

Accessory parts provided with the product, such as doors and glass;

The tiles and the underfloor insulation are not covered by the warranty, but Alfa ovens are supplied with a replacement tile.

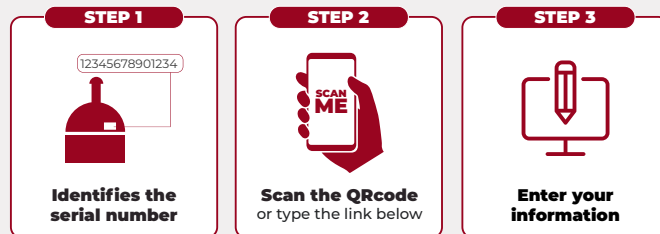
It is recommended to use only ALFA branded spare parts.

JOIN ALFA

Register your oven product

If you are here, it means that you have purchased an Alfa product and we would like to thank you for this. By choosing our product you are supporting the search and desire to bring good and healthy flame cooking in everybody's life.

Register your purchase and you can download a collection of must-see tips for the best use of your oven.



REGISTER YOUR PRODUCT
www.alfaforni.com/registration.php