

DARLEE WARRANTY INFORMATION

ONE YEAR LIMITED WARRANTY

DARLEE does not warranty for commercial or institutional use. **All warranties apply to the original purchaser and begin at the date of purchase.**

DARLEE reserves the right to make a disposition whether to replace, repair or refinish any covered warranty product. For all items that have minor scratches we will send out touch up paint with the instructions on how to apply and not replace the item itself. In the event that any product is no longer available, equal value replacement will be offered. All replacements will be shipped out either standard UPS ground or via Freight company only. No replacements will be sent out overnight or express shipping. Also, DARLEE will not be responsible for any costs associated with any type of white glove service that the customer chooses to service their client's original or replacement item(s). During the first year of purchase of DARLEE furniture, it is the responsibility of the purchaser to pay all freight costs for replacements and can be shipped on the next shipping date. When requesting a replacement or repair, photographs and proof of purchase must be provided to DARLEE.

FURNITURE:

DARLEE furniture frames are warranted to the original purchaser to be free from defects in material and workmanship for ONE YEAR from the original date of purchase. DARLEE will warranty the powder coat finish for ONE YEAR from the original date of purchase against blistering or peeling. The ONE YEAR warranty also applies for wicker and sling furniture as well as all garden accessories from the original date of purchase.

This warranty does not cover damage caused by ammonia, harsh abrasive cleaners, pool chlorine, suntan oils, blocks and/or lotions, also not warranted is accidental damage (fire, wind, freezing or other acts of nature) and any failure caused by unreasonable use or abuse. Rust seepage or bleeding from crevices or hidden surfaces inherent in some ornate designs. Rusting and/or oxidation of furniture resulting from

exposed metals have been scratched chipped, or not properly maintained. Any furniture placed for a period of time within 10 miles of a salt-water pool/coastline, hard-water deposits or calcium build-up due to minerals found in regional water supplies are also not warranted. Due to the unique nature of hand-applied finishes, fading and wearing is not included in this warranty. In addition, this warranty does not cover cast iron rusting, rocker and swivel mechanisms, adjustable feet and glass top breakage. Any changes done by the manufacturer are beyond DARLEE's control.

GRANITE TABLE TOPS:

Granite tabletops are warranted for a period of ONE YEAR from the original date of purchase. This limited warranty only covers the workmanship and structural integrity of the top. This warranty does not cover fading and please keep in mind that all natural stone tops will fade in direct sunlight over a period of time.

CUSHIONS AND PILLOWS:

Due to variations in photography, the color of the cushions may differ slightly. DARLEE reserves the right to replace the cushion cover depending on the nature of the problem. In the event that the cushions are no longer available, DARLEE will provide a similar replacement as soon as possible. Please note: there may be a color and texture difference in the replaced cushions, which is beyond the control of DARLEE.

All standard fabric cushions are warranted to the original purchaser for a period of ONE YEAR. This consists of the cushions being free from defects in material and workmanship. This warranty does not cover fading of fabrics, damage caused by ammonia, harsh abrasive cleaners, pool chlorine, suntan oils, blocks and/or lotions, mold, mildew, or neglect from lack of providing reasonable care and maintenance. Not warranted for all cushions is accidental damage (fire, wind, or other acts of nature), hard water deposits or calcium build-up due to minerals found in regional water supplies. The warranty does not cover damage from misuse or abuse; improper installation; or costs associated with replacement of the fabric, including labor and installation. The warranty also does not cover damage caused by animals or wildlife nor does it include damage caused from storing them in front of large windows or sliding doors where damage was caused by the glare.

UMBRELLAS:

Umbrellas are covered for a period of ONE YEAR from the original date of purchase. This consists of the umbrella being free from defects in material and workmanship, blistering, peeling or loss of color finish.

This warranty does not cover damage caused by ammonia, harsh abrasive cleaners, accidental damage (fire, wind, freezing or other acts of nature) or fading of fabrics.

ADDITIONAL EXCLUSIONS:

This warranty does not cover the following on all items:

Damaged caused in transit.

Lost in transit items.

Damage caused during assembly (examples but not limited to: items assembled incorrectly, over tightening of screws causing threading to be stripped or forcing threaded area to become enlarged, damage caused by mis-use or while in move to new location.

Darlee also reserves the use of warranty in cases where replaceable parts are an option (adjustable feet, hardware, assembly parts and others)

DARLEE has a 6 month warranty for mechanical issues – these include but are not limited to the following items: fire pit burners, turning mechanisms, reclining mechanisms, etc.