



## Le Griddle Product Warranty

**Le Griddle is proud to offer the most comprehensive warranty program in the industry.**

All LeGriddle **Gas and Electric Cooking Surfaces and Burners** are warrantied free from manufacturer defects for a lifetime to the original owner.

All **other parts** are warrantied free from manufacturer defects for 10 years to the original owner.

We take great care to ensure that each of our appliances reaches the user in perfect operating condition. If you discover any issues when unpacking your appliance, please report it to the retailer within 48 hours. If the appliance is not functioning properly, please contact your retailer or email us at [CS@LeGriddleUS.com](mailto:CS@LeGriddleUS.com). This non-transferable warranty is limited to the replacement of original, defective parts (one-time replacement) and does not cover shipping or labor for removal or installation of replacement parts, if necessary.

The following are not covered by the guarantee:

- Deformation of the plate when it is too hot. This deformation is not permanent and will disappear when the plate cools; it is normal in use.
- Normal wear of the product that does not affect its operation (scratches, color change, etc.).
- The presence of rust, cracks, or other deformation of the cast-iron surface that does not affect the appliance's operation.
- Damage caused by abnormal use, modification of the product, or failure to follow the instructions for use (e.g., using chlorine-based cleaning products).
- Damage resulting from a fall or impact.

Please do not hesitate to contact us should you have any questions or suggestions at [CS@LeGriddleUS.com](mailto:CS@LeGriddleUS.com).

The owner must retain and submit the original receipt with any warranty claim to receive warranty parts. The warranty applies only to the original owner. Commercial is for electric units only for the moment, Residential use is for both electric and gas. No registration is required.

### **Le Griddle Gas Units are manufactured to the specifications of:**

- ANSI Z21.58/CSA 1.6, Outdoor Cooking Gas Appliances, Edition 6, Issue Date 06/2022
- NSF 4 commercial cooking rethermalization and powered hot food holding and transport equipment, Issue Date 2020.

### **Le Griddle Electric Units are manufactured to the specifications of:**

- UL 1026, Household Electric Cooking and Food Serving Appliances, Edition 6, Issue Date 01/27/2012, Revised 03/19/2021
- NSF 4 commercial cooking rethermalization and powered hot food holding and transport equipment, Issue Date 2020.
- UL 197, Commercial Electric Cooking Appliances, Edition 10, Revision Date 07/10/2020